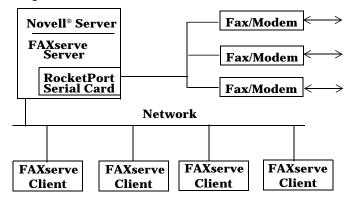# Cheyenne® FAXserve™ and RocketPort® Series Installation Notes

Use this document as a guide to installing a system with Cheyenne FAXserve and the RocketPort serial I/O controller. The following figure illustrates the configuration.

FAXserve and RocketPort Configuration

FAXserve version 3.01 is the first version with RocketPort support.

Installing the System

Use the following procedure to install the server side of the FAXserve and RocketPort installation. Perform this procedure from the workstation.

Note: *If NetWare Connect is resident on your server, use the NetWare Connect utility (NWCCON) to exclude any ports used by FAXserve from NetWare Connect. Refer to your Novell documentation if you need assistance.*

1. Install the RocketPort controller using an available I/O address range.
2. Connect the modems to the RocketPort controller and turn them on.
3. Install the FAXserve software on the server using the *FAXserve Administrator Guide*.
4. Configure the modems and ports using the *FAXserve Administrator Guide*.

Note: *Make sure you select the I/O address that you set the DIP switch to on the controller. FAXserve requires that you select an available IRQ even though the AIO driver does not use an IRQ.*

5. Install the BitWare Client software on the workstation using the *FAXserve Administrator Guide*.
6. Start the FAXserve using the FAXserve documentation.

Technical Support

If you have any of the following problems, you should contact Cheyenne Software Technical Support:

- Installing FAXserve (server or client)
- Installing BitWare
- Getting the modems to work with FAXserve

You can contact Cheyenne Software, Inc. using one of the following methods:

- email: support@cheyenne.com
- FAX: (516) 465-5115
- Phone: (800) CHEYTEC or (516) 484-5110

If you are having problems with configuring the RocketPort controller, contact Comtrol Corporation:

- email: support@Comtrol.com
- FAX: (612) 631-8117
- Phone: (612) 631-7654
- BBS: (612) 631-8310 (for device driver updates)
- FTP Site: ftp://ftp.comtrol.com

Note: *The BBS supports modem speeds up to 28.8 Kbps with 8 bits, and no parity.*