Save the DeviceMaster configuration file from the webpage of the DeviceMaster
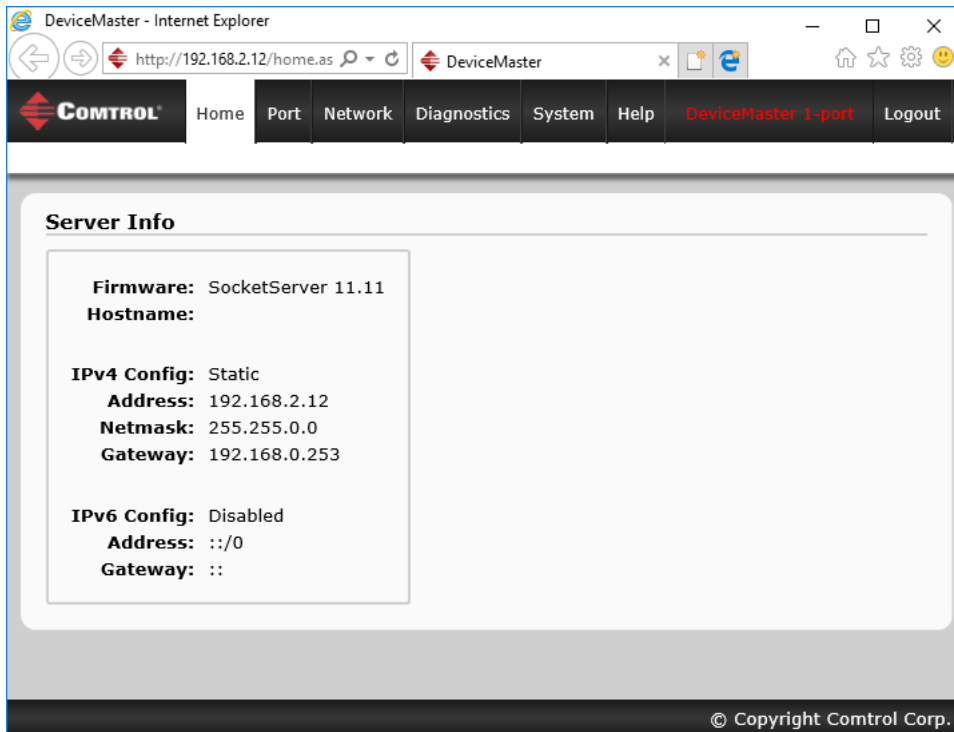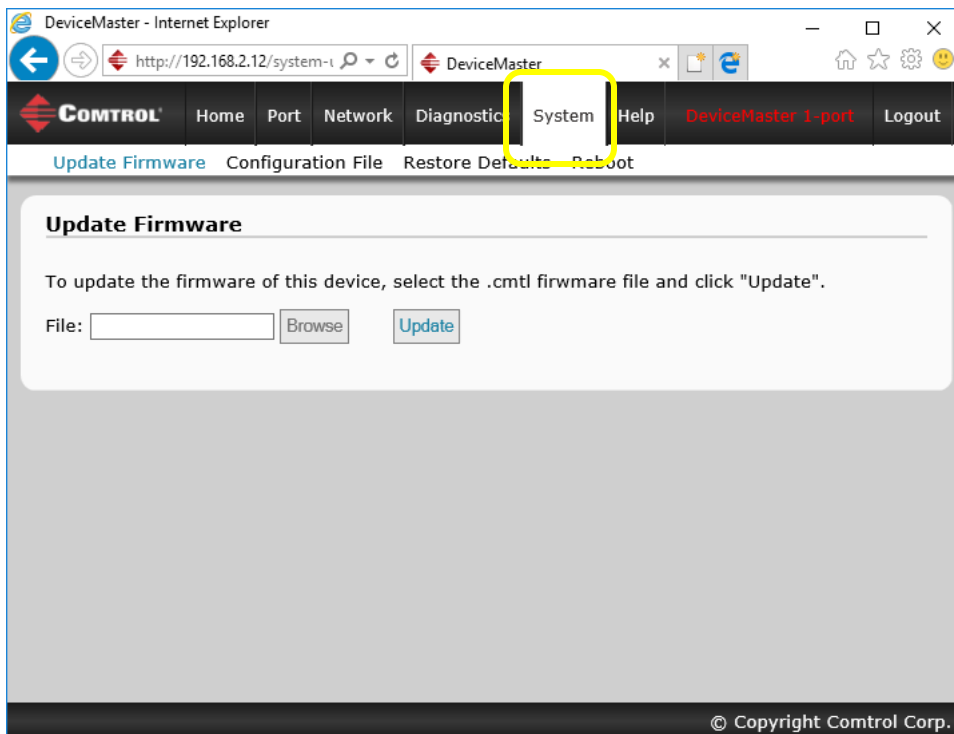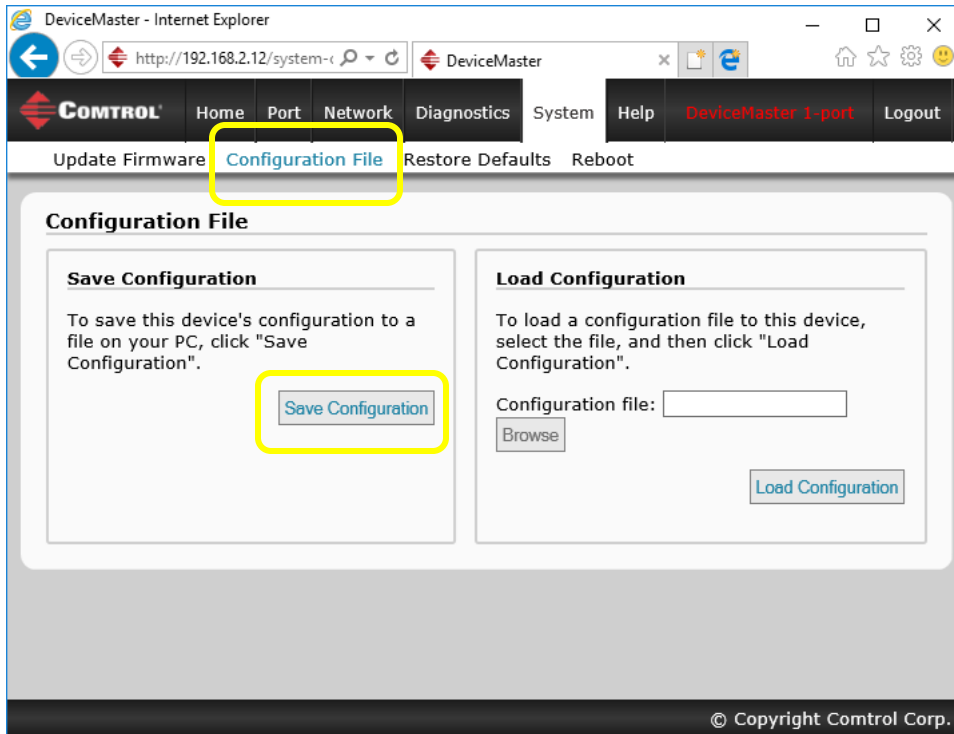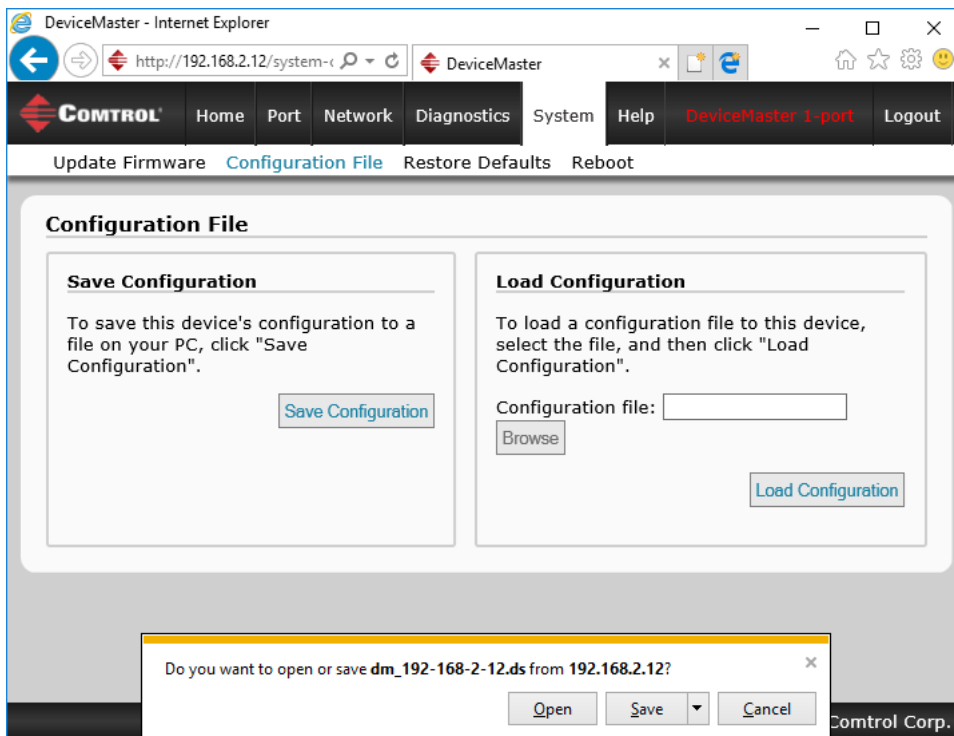

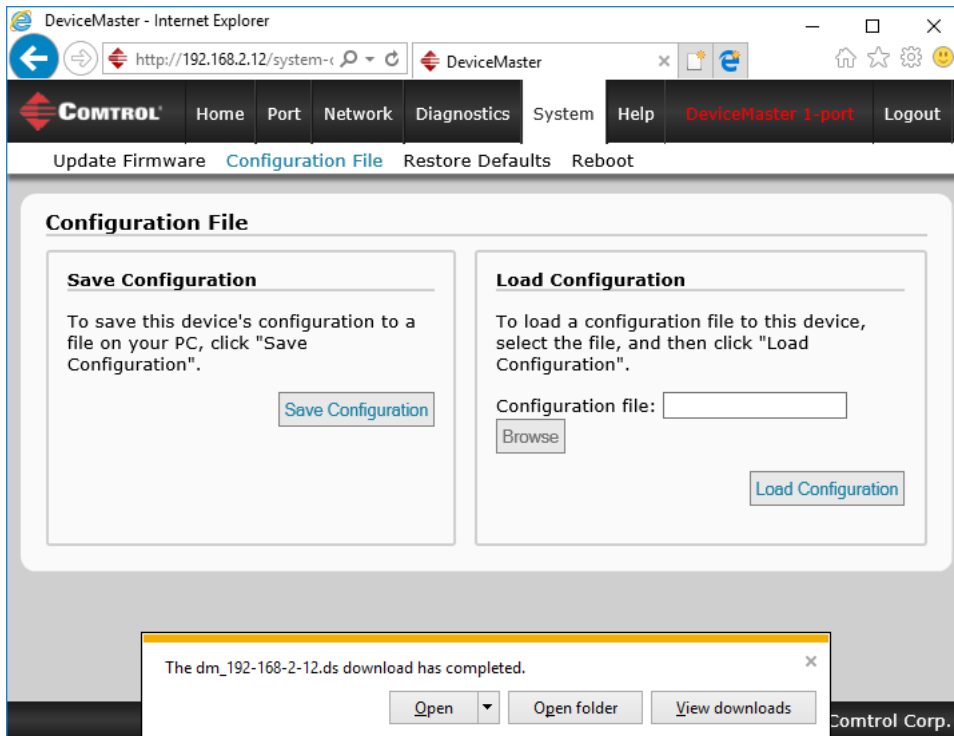Open the home page of the DeviceMaster
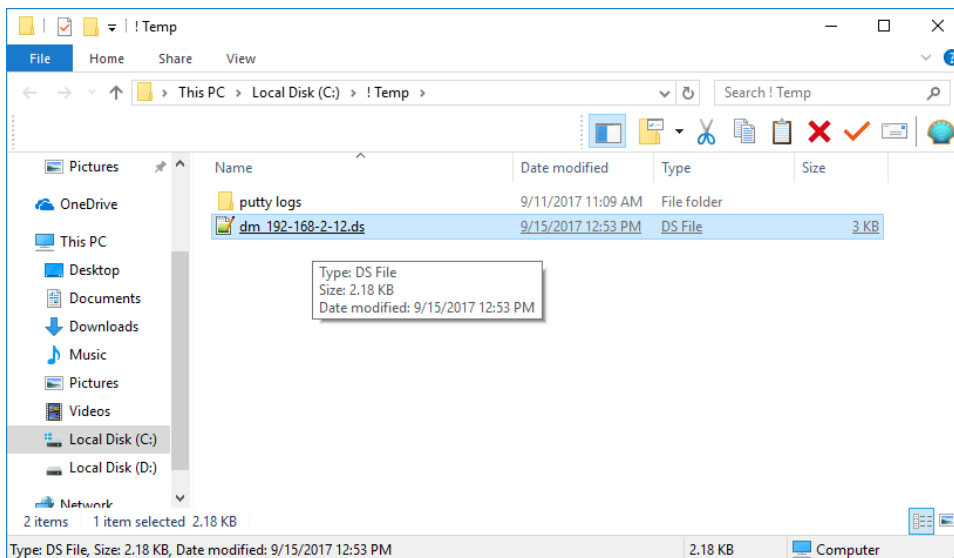

Select the "System" tab

Select the "Configuration File"
Click on the Save Configuration button

Save the file

Click View Downloads

When requested by your Technical Support Representative, copy the file and attach it to an email to send to your Technical Support Representative